

DURHAM FINANCIAL ASSISTANCE

Organization	Contact Information	Services and Hours	Eligibility Criteria	Referral Process
Catholic Charities of Durham County	3711 University Drive, Suite B Durham, NC 27707 (919) 286-1964	Offers help with past due rent and utility bills Does not help with phone or cable bills Does not help with deposits on utilities or housing	No eligibility criteria	Must call in to set up an appointment. Only take calls the 2 nd Monday of each month, starting at 9:00am. The first twenty people to call are offered an appointment to talk about needs.
Durham County Social Services Family Crisis	414 E. Main St. Durham NC, 27701 919-560-8365	Hours 7:45am to 4:45pm by appointment Immediate help with food, rent, utilities, bus passes, medical prescriptions & supplies and burials.	Residents of Durham County with children in their homes under the age of 18. For most of the programs, families must qualify according to income guidelines Eligibility is based on income	Customers must provide a valid form of identification; proof of income; proof of need; verification of crisis, i.e. late notice/eviction or padlock notice; late/cut-off utility notice; written referrals, lease or mortgage.
Durham County Social Services Adult Access	414 E. Main Street Durham, NC 27701 919-560-8612	Hours 7:30 am to 5:30pm Walk ins stop at 3pm Immediate help with food card, rent, utilities, bus passes, medical prescriptions & supplies and burials.	Residents of Durham County For most of the programs, individuals must qualify according to income guidelines Eligibility is based on income	Customers must provide a valid form of identification; proof of income; proof of need; verification of crisis, i.e. late notice/eviction or padlock notice; late/cut-off utility notice; written referrals, lease or mortgage. They do not take referrals
Salvation Army	909 Liberty St Durham, NC 27701 (919) 688-7306 ext. 100	Hours 8am-5pm:M-F Offers help with past due rent and utility bills Rent & utility help is limited Does not help with phone or cable bills	Helps with rent bills if there is notice for eviction Help for utility bills if past due and subject to disconnection Help with medications if the need is life threatening	Agency or individuals can make referral Clients need to call and make an appointment Monday to Friday between 7:30 am - 8:00am (ext 100)

<p>Grey Stone Baptist Church Second Mile Ministries</p>	<p>2601 Hillsborough Rd Durham, NC 27705 919-286-3596</p>	<p>Offers help with overdue utility bills It is first come, first served, no appointments necessary Must bring picture ID</p>	<p>Bills should be in client's name Church won't pay for phone bills, deal with private landlords or give deposits for services</p>	<p>Only open Wednesdays only between 8:45am and 11:00am Take only first 35 clients It is recommended clients arrive around 7 or 7:30am Financial assistance is two times a year per client (depends on how the budget and how much money a client gets the first time)</p>
<p>White Rock Baptist Church</p>	<p>3400 Fayetteville St. Durham, NC 27707 (919) 688-8136 Ext; 0</p>	<p>Offers help with past due rent and utility bills for clients in emergency situations Open only the 3rd Tuesday of each month from 6:00am-9:00am</p>	<p>Priority given to persons with verify disability or dependent children in the home Take first 25 people</p>	<p>No appointment is necessary</p>
<p>The Summit Church</p>	<p>2335-114 Presidential Dr. Durham, NC 27703 (919) 354-5994</p>	<p>Offers help with rent and utility bills.</p>	<p>No eligibility criteria</p>	<p>Leave a message on the automated voicemail system. Phone calls will be returned no sooner than five business days. Message must include your name, a call back number, and a description of your need including a dollar amount.</p>
<p>Calvary United Methodist Church</p>	<p>304 E. Trinity Ave Durham, NC 27701 919-688-7138</p>	<p>Appointment only, on Tuesday mornings. Call ahead. Offers help with past due rent and utility bills.</p>	<p>Current bill (should be in client's name) and photo ID.</p>	<p>Clients need to call during the week between 9am and 12pm to set up an appointment. Appointments will be scheduled for Tuesday mornings only.</p>

AGENCIES PROVIDING OTHER FINANCIAL SERVICES, BUT NOT DIRECT PAYMENT OF BILLS.

<p>Community Empowerment Fund (CEF)</p>	<p>1206 W. Chapel Hill St. www.communityref.org (919) 797-9233</p>	<p>Free matched savings and financial coaching (i.e., dealing with debt, building credit, budgeting, taxes, banking). Advocates also navigate and connect to community resources and work with members towards life goals. Call to schedule a meeting – no walk-ins</p>	<p>No eligibility criteria</p>	<p>To become a member, call CEF and leave a voicemail to schedule a meeting. Agencies can also fill out a referral form on the “Become a Member” page on the website.</p>
<p>Consumer Credit Counseling</p>	<p>2634 Durham Chapel Hill Blvd Durham, NC (919) 688-3381</p>	<p>No direct financial assistance Credit/Budget counseling, debt management, home ownership counseling, home preclosure prevention counseling Monday-Thursday, 9:00am-5:00pm</p>	<p>No eligibility criteria</p>	<p>Accepts referrals from agencies, churches, etc. Walk-in or by appointment</p>
<p>Self Help</p>	<p>301 W Main St Durham, NC 27701 (919) 956-4400 Toll Free:1-800-476-7428</p>	<p>Credit union (credit building, low interest home and auto loans).</p>	<p>Varies, call for more information</p>	<p>Call for more information</p>
<p>Alliance Behavioral Health</p>	<p>4600 Emperor Blv Durham, NC 27703 Or 414 E.Main Street</p>	<p>Manages mental health services in Durham to connect patients with providers. Enhanced benefits available for some individuals on Medicaid or uninsured. In some cases, current clients can receive funding for housing or rental assistance Monday-Friday, 8:30am-5:00pm</p>	<p>Chronic mental illness, developmental disability, or substance abuse Uninsured or has Medicaid</p>	<p>Prefer that you Call the 24 hour toll-free Alliance Access and Information Line at (800) 510-9132</p>